

# MyAccount App

The MyAccount mobile app is now available to download for either iOS or Android. This version of the app allows customers to view their usage, view their bill and bill history, pay their bill, set alerts and more. Bill payments on the app will continue to process through the utility's payment processor and will be passed through MyAccount to NorthStar. All customers of utilities that use MyAccount are able to access the app as follows:

1. Download the 'MyMeter' app for iOS or Android.
2. Open the app and select the correct utility from the menu. This is only needed for the first launch of the app and will open automatically to the selected utility with subsequent launches. Note the app on the mobile device screen will be the orange MyMeter Logo.
3. Log in with existing credentials or create a new account, if no user account exists on main MyAccount site.

