

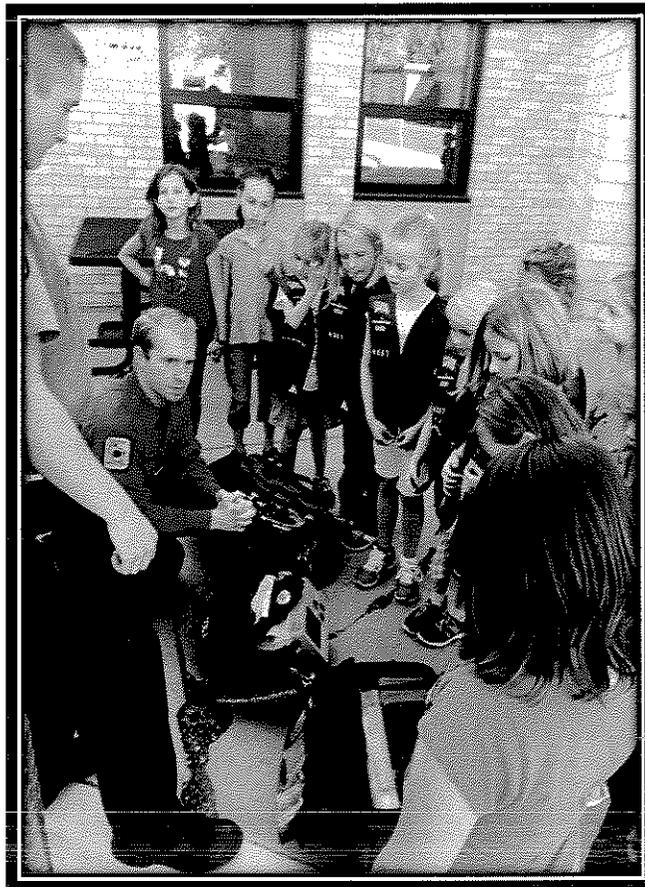
**Lifestar Emergency Medical Services
Village of Slinger and Surrounding
Townships
Annual Report
2015**



Investing In the Community

Lifestar EMS has been proud to play an active role in the communities we serve. The following is a list of events that Lifestar participated in during the past year.

- Slinger Varsity Football
- Slinger Youth Football
- Slinger Speedway
- Memorial Go Kart Races
- Slinger Youth Wrestling
- Police Unity 5K
- Washington County Fair
- Slinger Hootie Hustle Scholarship Run/Walk
- Joint training with the staff at Little Switzerland
- Slinger Girl Scouts
- Participation in annual parades
- Joint training with Slinger Fire Department
- Slinger Slamfest
- Slinger Walk to School Day

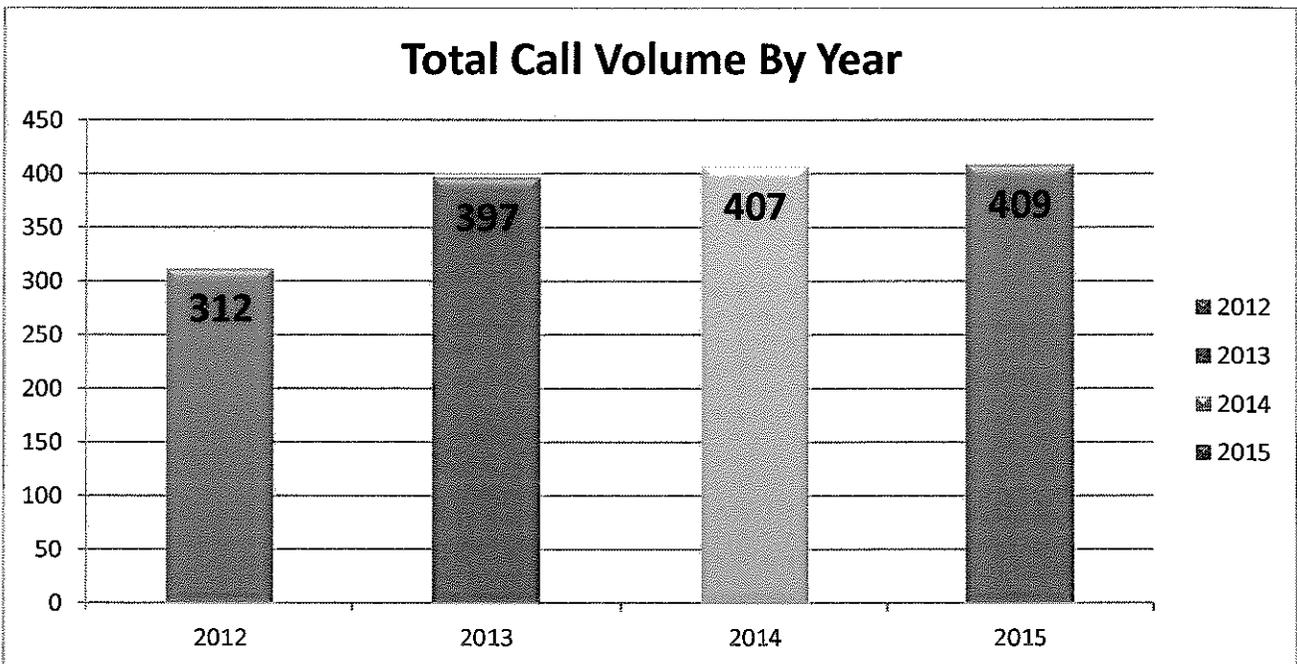


Funding Assistance Program (ACT 102)

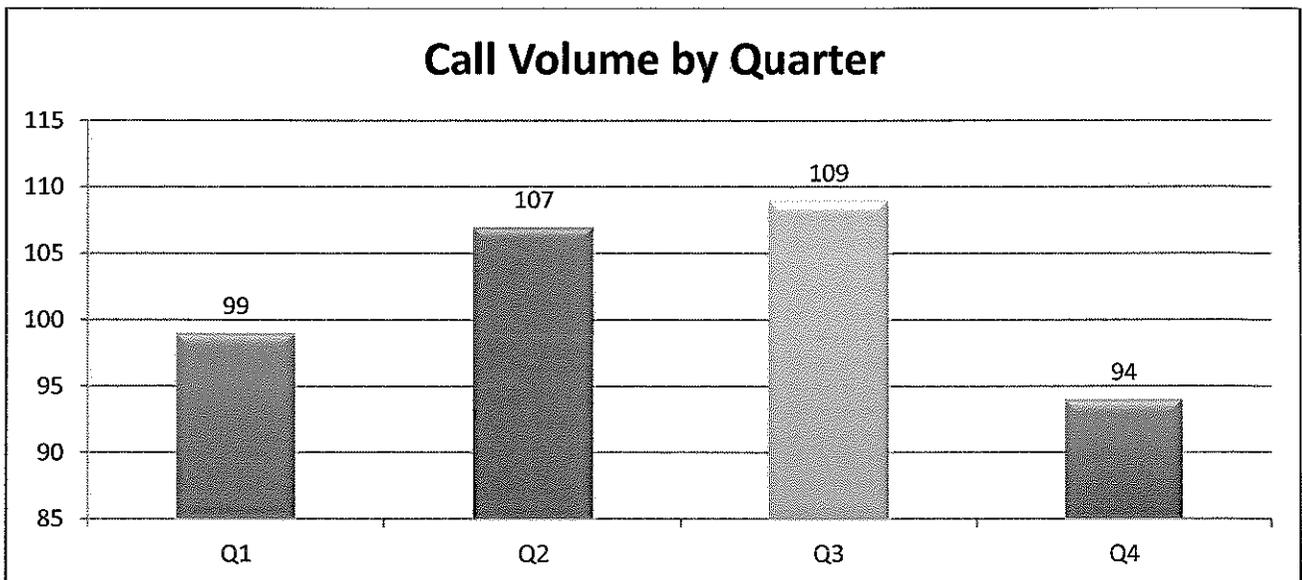
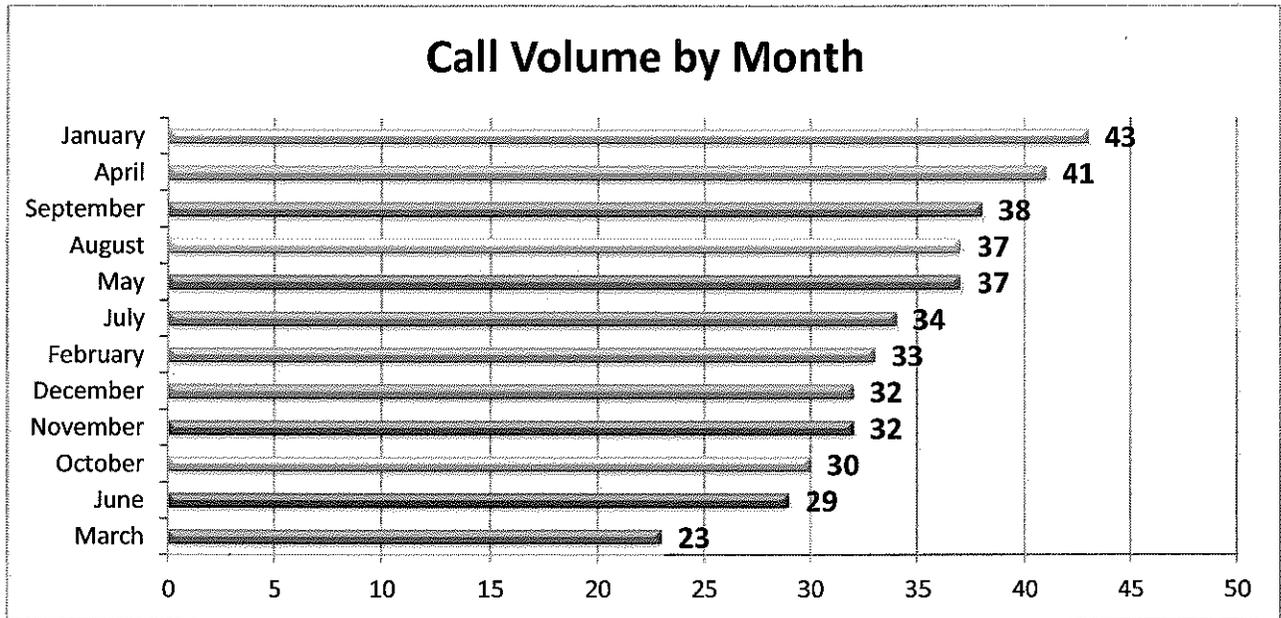
All EMS agencies receive state funding assistance based upon population, area served and number of EMS staff. During the past contract year the money received was used towards staff education and the purchase of upgraded cardiac monitors. Lifestar has transitioned to the Zoll E Series cardiac monitor. These monitors allow the EMS staff to transmit the EKGs taken in the field to receiving facilities. By receiving an EKG prior to patient arrival at the hospital the staff is better prepared and in some cases is able to activate cardiac catheterization labs.

Call Volume

The following graphs illustrate call volumes for the Village of Slinger and surrounding townships. The first graph depicts how 2015 compares to the previous 3 years. The totals for 2013-2015 were calculated by calendar year. In previous years they were calculated by contract year (Sept to Sept). In 2015 Lifestar responded to 409 requests for service. This has been our highest call volume thus far.

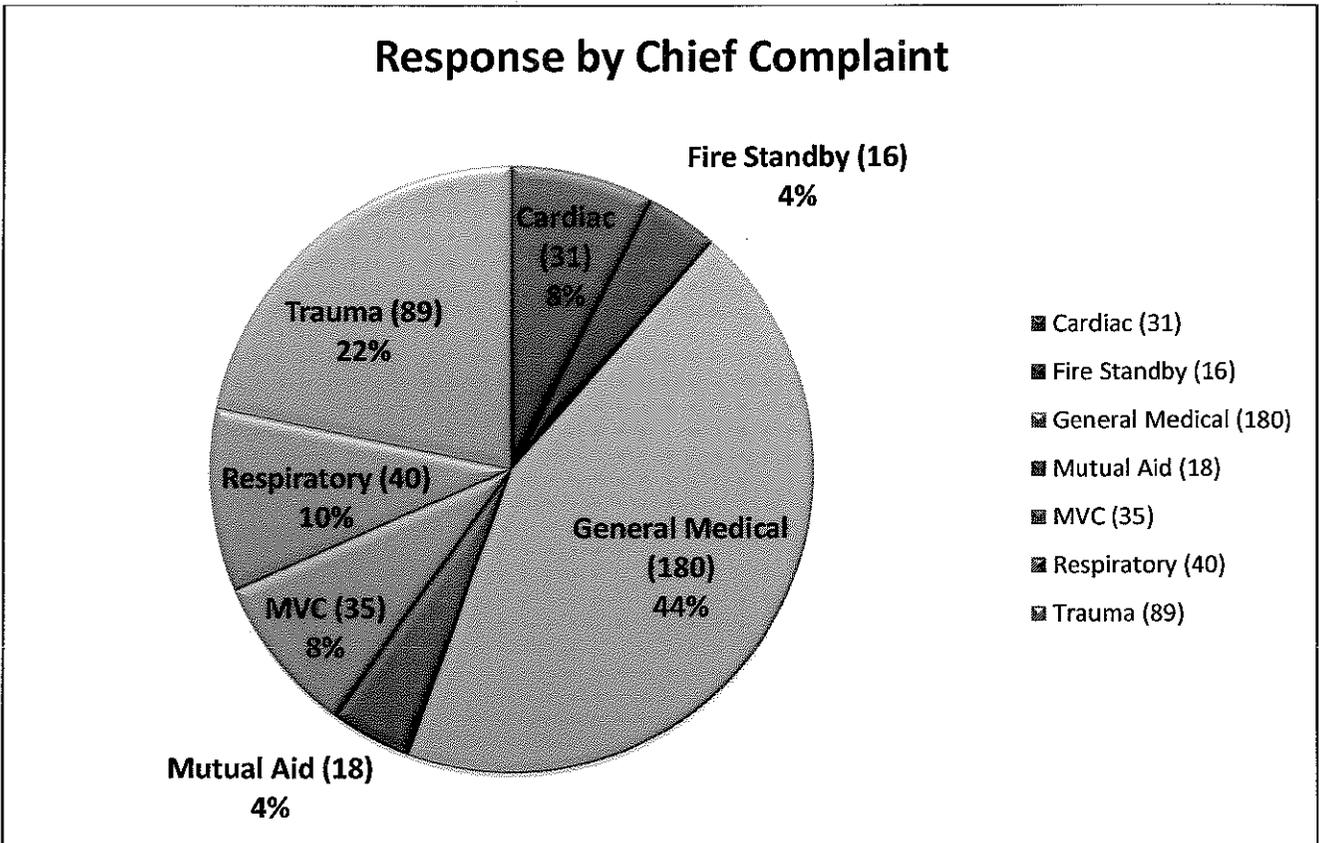


The second and third graphs break the call volume down by month and by quarter. Our busiest months were January and April, with the lowest call volume found in June and March.



Chief Complaint

The following graph describes the total number of calls based upon the call type or nature of incident. We have classified calls into one of seven categories.

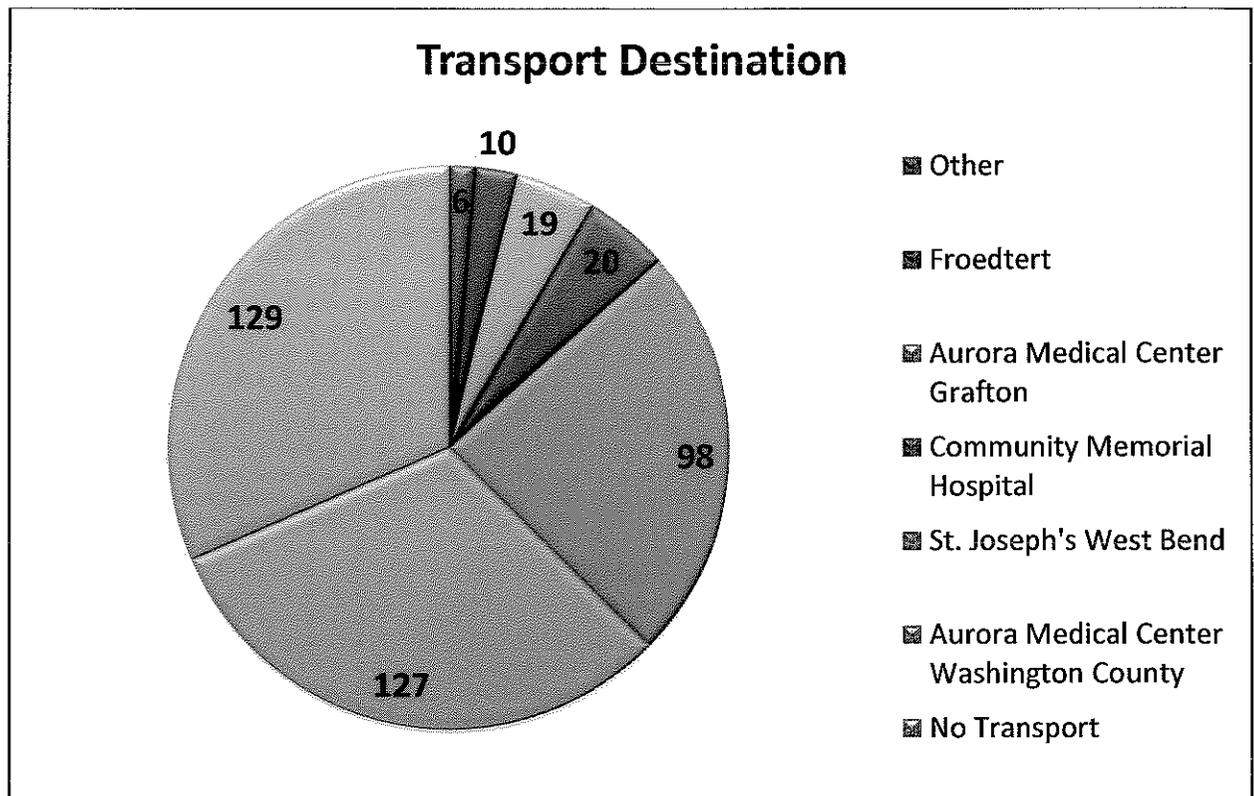


Examples of chief complaints found in each category are as follows:

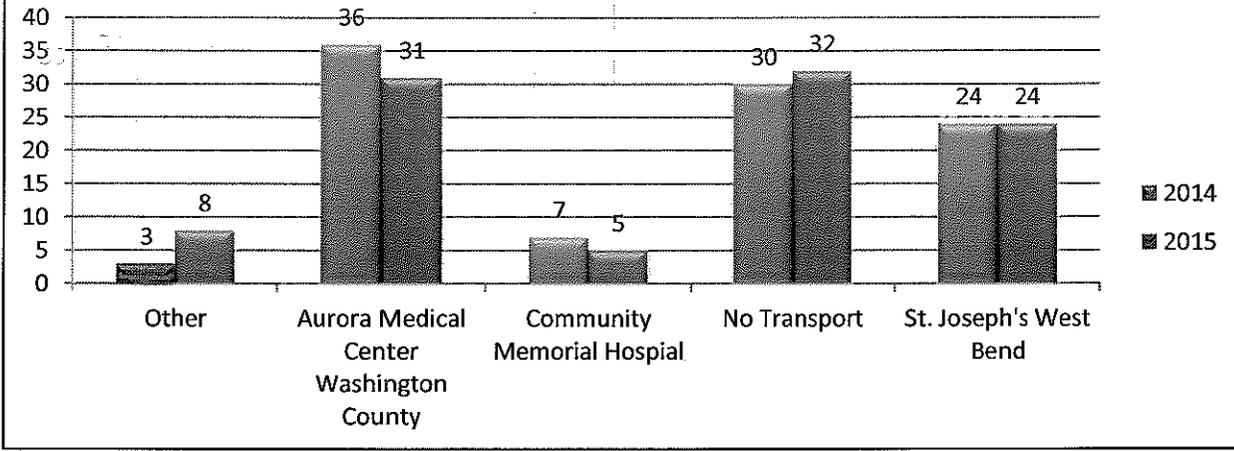
- **General Medical (44%):** diabetic complaints, infection, drug overdose, alcohol intoxication, abdominal complaints, suicide attempts, acute psych crisis
- **Trauma (22%):** lacerations, falls, extremity injuries, work related trauma
- **Respiratory (10%):** shortness of breath, asthma, upper respiratory complaints
- **Cardiac (8%):** chest pain, change in heart rhythm, cardiac arrest, heart attack
- **MVC/MCC (8%):** vehicle crash involving car/motorcycle/pedestrian/scooter
- **Fire Standby (4%):** requests to standby or assist on fire scenes
- **Mutual Aid (4%):** requests by other departments for medical assistance

Transport Destination

When making the decision as to where to transport a patient, there are several factors taken into account. The most common deciding factor is patient choice. We make every attempt to transport patients to their destination of choice. This allows the patient to be at a facility that has their medical record, see their doctor or be at a place they are comfortable with. In many cases it also is where their insurance will cover their care. Additionally we may suggest a destination based upon either the patient's condition or chief complaint. For example, if a patient has chest pain, we are in some cases able to determine if they are having a heart attack. If this is determined, our crews would suggest Aurora Medical Center Grafton or Community Memorial Hospital. Both of these facilities have cardiac catheterization labs and can provide this emergent care for the patient. If the patient is stable, but we feel they would be best served at a facility with specialty services, then we offer that as an option. Below is a depiction of the number of transports that were taken to each destination.



Percentage of Transports by Destination 2014 and 2015



Lifestar has been pleased to provide ambulance service to the Village of Slinger and surrounding townships. We are grateful for the assistance and cooperation we receive from the Slinger Fire and Police Departments. We thank you for your continued support. Please feel free to contact Mike Krueger or Tanya Krueger with any questions regarding this annual report or the services we provide.


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